

# Transition to Run



Lessons learned from  
transitioning projects to operations

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# Bio



Fred's a people and change leader with over two decades of expertise in driving Business and Digital Transformations across various industries in the Private and Public Sector, with a primary goal and commitment to long-term governance principles.

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# What we expect...

- ❑ Business Units have “Super Users” to support their teams
- ❑ Users are confident and ready to take it forward
- ❑ IT Operations is ready to support the solution
- ❑ New processes are well structured and aligned with the organization
- ❑ Continues Training and Data Governance
- ❑ Operating budget in place (Business Units and IT)
- ❑ Technology is stable, safe and performing as expected
- ❑ Roles & Responsibilities well mapped and communicated



# What we usually see...

- ❖ Key post go-live resources not available during the project
- ❖ IT team not aligned with new technology or prepared to support the solution
- ❖ Operations roles remain unfilled
- ❖ Incomplete data into the system
- ❖ Outdated technology
- ❖ Operating budget not finalized
- ❖ Resource procurement timeline misaligned with project deadlines
- ❖ Project team members transitioning to different roles (Change Champions or Super Users)

# Suggestions

- Utilize the strengths of each framework for yourself and your project.
- Prioritize People Change Management for post-implementation success.
- Ensure early IT ownership and engagement in project stages.
- Develop a robust Target Operating Model and Business Readiness Checklist.
- Emphasize Data Governance throughout the project lifecycle.
- Do not proceed without a clear Training Governance plan.
- Always talk about operating budget!

# Goal

“Initiate and manage a project always with a focus on establishing enduring governance principles for sustained success.”

# Thank you

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